



Collaborative Learning Session: Friday, October 26, 2018

Omni Interlocken: 500 Interlocken Blvd, Broomfield, CO

Registration 8:00am-9:00am (Foyer)

Welcome/Introduction 9:00am-9:10am (Interlocken Ballroom)

Heather Stocker, MA

High Level Overview of SIM & TCPi 9:10am-9:30am

Kyle Knierim, MD

Keynote: 9:30am-10:30am (Interlocken Ballroom)

Tackling the Opioid Epidemic

Rob Valuck, PhD, RPh, FNAP

Director of the Colorado Consortium for Prescription Drug Abuse Prevention
University of Colorado Anschutz Medical Campus

Objectives:

1. Describe the efforts of the Colorado Consortium to reduce prescription drug abuse
2. Understand the many strategies being implemented across Colorado to reduce prescription drug abuse
3. Identify strategies that can be implemented in their practice to reduce prescription drug abuse

MOVE TO BREAKOUT SESSION #1 - 10:30am-10:45am

BREAKOUT SESSION #1 - 10:45am-11:45am

| TRACK | SESSION | OBJECTIVES | LOCATION |
|---------------------|--|---|----------------------------|
| SIM | <p>Back to the Basics: The Why and How of Consumer Engagement</p> <p><i>Shi Lynn Coleman</i> <i>Laurel Broten, MPH</i> <i>Griselda Pena-Jackson, BSBA</i></p> | <ol style="list-style-type: none"> 1. Understand the data supporting the importance of integrating consumers in their work. 2. Identify the importance of putting consumers first. 3. Through interactive participation, participants will learn from their peers regarding innovative ways to create positive change. | Private Dining Room |
| SIM Business | <p>First Steps to Success with Your Payers</p> <p><i>Carissa Fralin, MSW, LCSW</i> <i>R. Todd Welter, MS</i></p> | <ol style="list-style-type: none"> 1. Discuss how to identify their payers 2. Describe what payers want and what they need 3. Understand value-based payment and risk 4. Identify how to effectively use data to negotiate contracts | Centennial E |
| SIM/MH | <p>Team-Based Tele-Psychiatry in Family Medicine</p> <p><i>Jay Shore, MD, MPH</i> <i>Shandra Brown Levey, PhD</i> <i>Lynne Fenton, MD</i></p> | <ol style="list-style-type: none"> 1. Understand the continuum of physical and behavioral health care integration 2. Identify methods for leveraging technology to blend tele-psychiatry into an integrated care setting 3. Explore ways to introduce tele-behavioral health services to patients | Centennial F |
| SIM/MH | <p>Connecting Concern to Care: Interdisciplinary Teamwork to Address Substance Use Disorders</p> <p><i>Carolyn Swenson, MSPH, MSN, RN</i> <i>Jane Reed</i></p> | <ol style="list-style-type: none"> 1. Review screening-brief intervention- referral to treatment (SBIRT) to address the full continuum of alcohol and drug use, and co-occurring health conditions in primary and specialty medical care, and behavioral health care settings. | Alder (downstairs) |



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| | | <ol style="list-style-type: none"> 2. Examine innovative approaches and levels of care, challenges, patient engagement and tools to facilitate care for patients experiencing alcohol and drug use and mental health disorders. 3. Demonstrate how an inter-professional approach expands options for care and improves outcomes for patients experiencing substance use and mental health disorders. | |
| SIM Peds | <p>Virtual Visits Adoption and Best Practices</p> <p><i>Pam Ballou Nelson, RN, MSPH, CMPE, PhD</i> <i>Lorri Phipps, DNP, CPNP</i></p> | <ol style="list-style-type: none"> 1. Understand how telehealth can improve efficiency, reduce cost and increase provider and patient satisfaction 2. Explore, through a case study, how a pediatric practice successfully integrated telehealth visits into their daily operations from the first day of opening 3. Describe the steps needed for successful adoption of telehealth services | Pine (downstairs) |
| SIM/TCPi | <p>Moving Beyond Our Silos: Better for Patients and Better for Us</p> <p><i>Carol Greenlee, MD, FACE, FACP</i> <i>LaRae Eggleston MBA, FACHE</i> <i>Kathryn Steele</i></p> | <ol style="list-style-type: none"> 1. Describe how care collaboration and care compacts can improve patient care and practice functioning 2. Understand strategies on how to work together better between multiple different specialties 3. Identify practical tools for getting started and implementing better care coordination | Fir (downstairs) |
| TCPi | <p>Aligning Continuing Certification: Tips and Tools for Practice Facilitators, Physicians, and Practice Teams</p> <p><i>Robyn Wearner, MA, RD</i> <i>Bonnie Jortberg, PhD, RD, CDE</i> <i>Jaclyn King, MSW, PCMH CCE</i> <i>Jennifer Halfacre</i> <i>Lauren O’Kipney</i></p> | <ol style="list-style-type: none"> 1. Describe the continuing certification requirements for physicians 2. Discuss methods practice facilitators can use to help facilitate physicians to complete their continuing certification requirements as part of ongoing and sustainable quality improvements efforts 3. Describe the tools available for practice facilitators, including the American Board of Family Medicine and CU e-Learning modules and the Resource Guide | Birch (downstairs) |
| Multi Initiative | <p>Team Functioning, Communication and Turnover on a Healthcare Team</p> <p><i>Gail Armstrong, PhD, DNP, ACNS-BC, CNE</i></p> | <ol style="list-style-type: none"> 1. Understand the dominant frameworks for highly effective healthcare teams 2. Identify specific strategies to improve team functioning, enhance communication and reduce turnover 3. Apply an understanding to one’s practice of the connection between enhanced team functioning and advancing clinical transformation. 4. Examine leadership strategies to contribute to resilience on teams | Interlocken A |
| Multi Initiative | <p>Connect with Your Community</p> <p><i>Moderator: Ashlie Brown</i> <i>Taylor Miranda Thompson, MPH</i> <i>Dee Kessler</i> <i>Debi Tringham</i> <i>Leah Goetz, MA, LPC</i> <i>Cynthia Farrar</i> <i>Leslie Taylor, PCMH CCE</i> <i>Laura Don, MPH, LCSW</i> <i>Darlyn Miller, RN</i></p> | <ol style="list-style-type: none"> 1. Describe how Regional Health Connectors (RHC) partner with clinical quality improvement teams to help practices prepare for new models of care and reach their goals. 2. Identify opportunities for primary care to use RHCs to connect with community-based behavioral health and social services. 3. Understand unique projects that RHCs are supporting to advance community health across Colorado | Spruce (downstairs) |



MOVE TO LUNCH – 11:45am

SIM LUNCH IN INTERLOCKEN BALLROOM B, C, & D 12:00pm-1:00pm

Whole Health Matters: Perspectives and Innovations from Primary Care

Moderator: Taylor Miranda Thompson

SIM Practice:

*Children’s Health Place, Greeley CO,
The Youth Clinic (Fort Collins Youth Clinic),
Clinica Family Health Services – Thornton Medical Clinic
Jefferson Center for Mental Health*

TCPi LUNCH IN INTERLOCKEN BALLROOM A 12:00pm-1:00pm

TCPi Practice Performance Stories

Moderator: Allyson Gottsman

TCPi/CMHC LUNCH IN PRIVATE DINING ROOM 12:00pm-1:00pm

TCPi/CMHC Peer to Peer Sharing

Moderator: Jane Reed

RESOURCE AREA OPEN FOR NETWORKING 11:45am–1:15pm (Upper Level)

List of Vendors in your packet

MOVE TO BREAKOUT SESSION #2 - 1:00pm-1:15pm

BREAKOUT SESSION #2 - 1:15pm-2:15pm

| TRACK | SESSION | OBJECTIVES | LOCATION |
|---------------------|---|--|---------------------------|
| SIM Business | <p>Making Sense of Incident-to-Billing</p> <p><i>Pam Ballou Nelson, RN, MSPH, CMPE, PhD</i></p> | <ol style="list-style-type: none"> 1. Define and identify Incident-to-billing characteristics 2. Identify incident-to penalties 3. Appraise incident-to scenarios 4. Recognize other payers position | Birch (downstairs) |
| SIM | <p>Understanding and Using Data to Meet Business Needs</p> <p><i>Matt Suppin Steven Demny, MBA</i></p> | <ol style="list-style-type: none"> 1. Describe Stratus™ and how to bookmark use cases within Stratus™ to reach data goals in a timely manner 2. Identify how to use data to demonstrate practice strengths to show value and obtain fair reimbursement 3. Understand how to use data to effectively strategize and negotiate contracts to maximize return | Pine (downstairs) |
| TCPi | <p>The PAT as a Roadmap to Transformation</p> <p><i>Kathy Reims, MD LeeAnn White, BSN, RN</i></p> | <ol style="list-style-type: none"> 1. Describe examples of successful milestone completion 2. Translate milestones to specifics for specialty practices 3. Create an action plan to address gaps identified in the PAT | Cedar (downstairs) |
| TCPi | <p>Strategies of Team Learning and Team Success from the Front Lines</p> <p><i>Gail Armstrong, PhD, DNP, ACNS-BC, CNE Kathryn Steele</i></p> | <ol style="list-style-type: none"> 1. Identify strategies used by a Tcpi Practice Facilitator to improve teamwork at practices enrolled in Tcpi. 2. Explore examples of practices who have used teamwork to advance clinical transformation practice goals. | Alder (downstairs) |



| | | 3. Examine how the journey of clinical transformation can contribute to effectively enhancing teamwork in a variety of practice settings. | |
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| SIM/MH | Measurement Based Care for Behavioral Health Conditions: We Have Arrived! <i>Lori Raney, MD</i> | <ol style="list-style-type: none"> 1. Define best practices for measurement-based care to be successful 2. List the most frequently used validated measurement tools for assessing outcomes for common behavioral health conditions. 3. Understand the common performance metrics associated with behavioral health conditions and how to utilize them in your practice for value-based payment | Centennial F |
| Multi Initiative | Colorado Crisis Services: Support Across Colorado – An Evolving Landscape <i>Bev Marquez</i> | <ol style="list-style-type: none"> 1. Understand the current and evolving services that make up the Colorado Crisis Services 2. Identify statewide resources for mental health, substance use, and emotional crisis help 3. Describe the following resources; 1) The Colorado Crisis Line; 2) Walk-In Crisis (WIC) Services; 3) Crisis Stabilization Units (CSUs) | Spruce (downstairs) |
| Multi Initiative | Medicaid Primary Care Payment Reform <i>Shane Mofford</i> | <ol style="list-style-type: none"> 1. Understand what primary care payment reforms the state is implementing in Medicaid and why 2. Determine which primary care payment reforms apply to them 3. Know what to expect/do and when to be successful in the Medicaid primary care payment reforms | Centennial E |
| Multi Initiative | Navigating Confidentiality in Integrated Care: 42 CFR Part 2 <i>Mindy Klowden, MNM Lauren O’Kipney</i> | <ol style="list-style-type: none"> 1. Gain a better understanding of the federal regulations related to exchanging behavioral health information 2. Understand how CORHIO is working to integrate behavioral health data into the HIE 3. Identify national resources to assist them in navigating 42 CFR Part 2 | Fir (downstairs) |
| MOVE TO BREAKOUT SESSION #3 - 2:15pm-2:30pm | | | |
| BREAKOUT SESSION #3 - 2:30pm-3:30pm | | | |
| TRACK | SESSION | OBJECTIVES | LOCATION |
| SIM | Examining the Similarities and Differences Between Behavioral Health and Primary Care Cultures <i>Shandra Brown Levey, PhD</i> | <ol style="list-style-type: none"> 1. Discuss the cultural similarities and differences between behavioral health and primary care 2. Describe the practice infrastructure (scheduling, staffing, space) and processes (workflows, protocols) needed for behavioral health integration into a primary care clinic 3. Explore ideas and methods for introducing a behavioral health provider into a primary care clinic | Interlocken A |
| SIM Business | First Steps to Success with Your Payers <i>Carissa Fralin, MSW, LCSW R. Todd Welter, MS</i> | <ol style="list-style-type: none"> 1. Discuss how to identify their payers 2. Describe what payers want and what they need 3. Understand value-based payment and risk 4. Identify how to effectively use data to negotiate contracts | Birch (downstairs) |



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| MH | <p>Increasing Access and Quality Through Innovative Practice in Behavioral Health</p> <p><i>Lori Raney, MD Gina Lasky, PhD, MAPL</i></p> | <ol style="list-style-type: none"> 1. Describe the current barriers to access to behavioral health services 2. List the most commonly used brief therapeutic interventions and the appropriate use in the CMHC/specialty behavioral health setting 3. Describe the tools most commonly used to measure clinical outcomes and determine appropriate stepped-care adjustments | Centennial E |
| SIM/Peds | <p>Addressing Youth Violence in the Primary Care Setting</p> <p><i>Eric Sigel, MD</i></p> | <ol style="list-style-type: none"> 1. Recognize the impact youth violence has on the physical and emotional well-being of adolescents 2. Identify ways that the primary care setting can proactively address youth violence 3. Incorporate evidence-based interventions in the primary care setting that can decrease an adolescent's violent experience. | Fir (downstairs) |
| TCPi | <p>Developing Your Value Proposition: What's My ROI?</p> <p><i>Pam Ballou Nelson, RN, MSPH, CMPE, PhD Bonnie L. Brill, CMPE, CMRS Heidi Bowman, MHA</i></p> | <ol style="list-style-type: none"> 1. Define the value proposition 2. Identify who is my customer 3. Understand how to develop a practice value proposition 4. Develop their story for sharing | Centennial F |
| SIM/MH | <p>Key Learnings from the SIM Bi-Directional Integration Pilot Program</p> <p><i>Moderator: Leah Goetz, MA, LPC Jill Atkinson PHD, LP Sara Reid, MA Shannon Tyson-Poletti, MD</i></p> | <ol style="list-style-type: none"> 1. Identify key learnings from the SIM Bi-Directional Integration Pilot Program 2. Describe challenges to integrating Primary Care into a Community Mental Health Center 3. Define best practices for integration | Alder (downstairs) |
| Multi Initiative | <p>Accountable Care Collaborative Phase II</p> <p><i>Susan Mathieu, MPP Kari Snelson, LCSW, CHC Amy Yutzy, MSW</i></p> | <ol style="list-style-type: none"> 1. Understand the changes to Health First Colorado (Colorado's Medicaid Program) delivery system to improve Health First Colorado members' health and reduce costs 2. Identify the Regional Accountable Entities (RAEs) responsible for implementing ACC Phase II and understand how they will support practices | Spruce (downstairs) |
| Multi Initiative | <p>How about MIPS: Why Bother?</p> <p><i>Andrew Bienstock, MHA Courtney Ryan Renee Espinoza-Atencio</i></p> | <ol style="list-style-type: none"> 1. Discuss strategies for wrapping up the 2018 MIPS Performance Year 2. Understand the impact of the cost performance category in 2018 3. Share key highlights from the 2019 Proposed/Final Rule to prepare for next year | Cedar (downstairs) |

Session Presentations and Handouts available on the Practice Innovation website:

<http://www.practiceinnovationco.org/sim-tcpi-collaborative-learning-sessions/>



Speakers

| Name | Organization |
|--|---|
| <i>Gail Armstrong, PhD, DNP, ACNS-BC, CNE</i> | University of Colorado College of Nursing |
| <i>Jill Atkinson PHD, LP</i> | Community Reach Center |
| <i>Pamela Ballou-Nelson, RN, MSPH, CMPE, PhD</i> | MGMA |
| <i>Andrew Bienstock MHA</i> | Department of Family Medicine, University of Colorado School of Medicine |
| <i>Heidi Bowman, MHA</i> | Colorado Retina Associates |
| <i>Bonnie L. Brill, CMPE, CMRS</i> | The Office of Lisa A. Perryman, MD, Colorado Colon & Rectal Specialists |
| <i>Laurel Broten, MPH</i> | State Innovation Model (SIM) Office, Department of Health Care Policy and Financing |
| <i>Ashlie Brown</i> | Colorado Health Institute |
| <i>Shandra M. Brown Levey, PhD</i> | Department of Family Medicine, University of Colorado School of Medicine |
| <i>Shi Lynn Coleman</i> | State Innovation Model (SIM) Office, Department of Health Care Policy and Financing |
| <i>Steven Demny, MBA</i> | Teladoc |
| <i>Laura Don, MPH, LCSW</i> | Tri-County Health Department |
| <i>LaRae Eggleston MBA FACHE</i> | Invision Sally Jobe |
| <i>Renee Espinoza-Atencio</i> | Puls And Mann Medical Group |
| <i>Cynthia Farrar</i> | Jefferson County Public Health |
| <i>Lynne Fenton, MD</i> | Department of Psychiatry, University of Colorado Anschutz Medical Campus |
| <i>Carissa Fralin, MSW, LCSW</i> | State Innovation Model (SIM) Office, Department of Health Care Policy and Financing |
| <i>Leah Goetz, MA, LPC</i> | HealthTeamWorks |
| <i>Allyson Gottsman</i> | Department of Family Medicine, University of Colorado School of Medicine |
| <i>M. Carol Greenlee, MD, FACE, FACP</i> | TCPi National Faculty |
| <i>Jennifer Halfacre</i> | HealthTeamWorks |
| <i>Bonnie T. Jortberg, PhD, RD, CDE</i> | Department of Family Medicine, University of Colorado School of Medicine |
| <i>Dee Kessler</i> | San Luis Valley Behavioral Health Group |
| <i>Jaclyn King, MSW, PCMH CCE</i> | HealthTeamWorks |
| <i>Mindy Klowden, MNM</i> | National Council for Behavioral Health |
| <i>Kyle Knierim, MD</i> | Department of Family Medicine, University of Colorado School of Medicine |
| <i>Gina Lasky, Ph.D., MAPL</i> | Health Management Associates |
| <i>Bev Marquez</i> | Rocky Mountain Crisis Partners |
| <i>Susan Mathieu, MPP</i> | Colorado Department of Health Care Policy & Financing |
| <i>Darlyn Miller, RN</i> | Central Colorado Area Health Education Center |
| <i>Taylor Miranda Thompson, MPH</i> | Colorado Community Health Network |
| <i>Shane Mofford</i> | Colorado Department of Health Care Policy and Financing |
| <i>Lauren O’Kipney</i> | CORHIO: Colorado Regional Health Information Organization |
| <i>Griselda Pena-Jackson, BSBA</i> | 2040 Partners for Health |
| <i>Lori Phipps, DNP, CPNP</i> | Mainstreet Pediatrics |
| <i>Lori Raney, MD</i> | Health Management Associates |
| <i>Jane Reed</i> | HealthTeamWorks |
| <i>Sara Reid, MA</i> | Mental Health Partners |
| <i>Kathleen Reims, MD</i> | CSI Solutions |
| <i>Courtney Ryan</i> | Telligen |
| <i>Jay Shore, MD, MPH</i> | Helen and Arthur E. Johnson Depression Center, University of Colorado Anschutz Medical Campus |
| <i>Eric Sigel, MD</i> | Children’s Hospital of Colorado |
| <i>Kari Snelson, LCSW, CHC</i> | Northeast Health Partners (Region 2) |
| <i>Kathryn Steele</i> | Community Care Alliance |
| <i>Heather Stocker, MA</i> | Department of Family Medicine, University of Colorado School of Medicine |
| <i>Matt Suppin</i> | Teladoc |
| <i>Carolyn Swenson, MSPH, MSN, RN</i> | Peer Assistance Services, Inc. |
| <i>Leslie Taylor</i> | CORHIO: Colorado Regional Health Information Organization |
| <i>Debi Tringham</i> | Valley-Wide Health Systems |
| <i>Shannon Tyson-Poletti, MD</i> | Jefferson Center for Mental Health |
| <i>Robert Valuck, PhD, RPh, FNAP</i> | University of Colorado Anschutz Medical Campus |
| <i>Robyn Wearner, MA, RD</i> | Department of Family Medicine, University of Colorado School of Medicine |
| <i>R. Todd Welter, MS</i> | RT Welter and Associates |
| <i>LeeAnn White, BSN, RN</i> | Telligen |
| <i>Amy Yutzy, MSW</i> | Colorado Community Health Alliance (Region 7) |

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