

Western Slope SIM/TCPi Spring Collaborative Learning Session

5.75 AMA PRA Category 1 Credit(s)™

July 13, 2018 – DoubleTree by Hilton

7:30-8:00am	Registration and Continental Breakfast	
8:00-8:30am	<p>Welcome: All Tracks Ballroom</p>	<p>Opening Remarks: SIM and TCPi Carissa Fralin</p>
8:30-9:30am	<p>Plenary: All Tracks Ballroom</p>	<p>Work Engagement – Going the Extra Mile through Autonomy, Mastery and Meaning Kathy Kennedy, DrPH, MA <i>University of Colorado – School of Medicine</i></p> <p>Did you ever wonder why motivating people with incentives doesn't really work - or it works in the short run but doesn't do the trick after a while? Motivation and engagement are not the same thing. Get in touch with your experience of being engaged at work, explore the two levels of engagement, and receive tools to use immediately to create engagement goals.</p> <p><i>Objectives: Define work engagement and its elements. Explore work engagement on two levels: personal engagement and organizational engagement. Identify an engagement goal and start an action plan.</i></p>
9:30-9:40am	Breakout Transition	
9:40-10:25am	<p>Option A: Business Management Ballroom</p>	<p>RAE Update Patrick Gordon, MPA <i>Rocky Mountain Health Plans</i></p> <p>This session will highlight key changes with the new Regional Accountable Entity (RAE) system and share updates for practices enrolled with RMHP as the Health First Colorado RAE for the Western Slope. Q&A time will be included.</p> <p><i>Objectives: Understand the role of the RAEs in providing healthcare services to Health First Colorado members. Assess practice changes needed to align with RAE processes.</i></p>
	<p>Option B: Pediatrics Parlor</p>	<p>Do More with CIIS: Immunization Quality Reporting Heather Roth, MA <i>Colorado Department of Public Health and Education</i></p> <p>The Colorado Immunization Information System (CIIS) collects and consolidates immunization data from health care providers throughout Colorado to provide real-time clinical decision support at the point of care.</p>

		<p>This session will highlight various CIIS reports and functionality that assist clinics in improving their immunization coverage rates.</p> <p><i>Objectives: Increase their knowledge about CIIS functionality that supports improved immunization rates at the clinic level. Describe how to manage their patient population within CIIS.</i></p>
	<p>Option C: Medical Neighborhood Kokopelli</p>	<p>Measuring and Sustaining Medical Neighborhood Relationships</p> <p>Chelsea Watkins, MHA, CHES <i>Rocky Mountain Health Plans</i></p> <p>How do you a measure if a relationship is successful? How do you sustain that effective relationship? Participants will engage in discussion about how to measure the effectiveness of care compacts. This will include case-study workgroups to identify how to measure and sustain relationships within the medical neighborhood.</p> <p><i>Objectives: Engage in discussion about how to measure the effectiveness of care compacts by use of case studies.</i></p>
<p>10:25-10:35am</p>	<p>Breakout Transition</p>	
<p>10:35-11:20am</p>	<p>Option A: Clinical Ballroom</p>	<p>Aiming for What? Practical Tips to Achieve the Quadruple Aim</p> <p>Jennifer Bouchet, LCSW Hilary Drummond <i>Roaring Fork Family Physicians</i></p> <p>Diana Hornung, MD Lilia Luna, PsyD <i>Northwest Colorado Health</i></p> <p>Two practices will share stories of how they engaged in thoughtful strategies to address the Fourth Aim of healthcare reform: attending to providers' and staff wellbeing. They will share their reasons for making this a priority, details about their approach, and lessons learned along the way.</p> <p><i>Objectives: Understand the comprehensive impact of staff and provider wellbeing on patient care and healthcare system functioning. Assess the usefulness of highlighted strategies for your unique practice and create a plan to address your providers' and staff members' wellbeing.</i></p>
	<p>Option B: Billing and Coding Parlor</p>	<p>Value Based Coding in a Changing Environment</p> <p>Pam Ballou-Nelson, RN, MSPH, CMPE, PhD <i>Medical Group Management Associates</i></p> <p>Nancy Enos, FACMPE, CPC-I, CPMA, CEMC, CPC <i>Medical Group Management Associates</i></p> <p>Wondering how HCC coding affects payment? Join us as we discuss how diagnosis codes are vital to fair provider compensation.</p> <p><i>Objectives: Participants will be able to identify risk adjustment models and define RAF scores.</i></p>
	<p>Option C: Pediatrics Kokopelli</p>	<p>Strategies for Maintaining Healthy Weight in Pediatrics</p> <p>Matthew Haemer, MD <i>Children's Hospital</i></p>

		<p>Weight management is a difficult topic at any age. Learn evidence based strategies for effecting change in lifestyle and nutrition behaviors. Note – while pediatrics is the population of focus, tools learned in this session can be applied to multiple age groups and disease states. Examples will be provided for additional populations.</p> <p><i>Objectives: Discuss the range of evidence-based applications of motivational interviewing techniques in pediatrics. Introduce and demonstrate an efficient Brief Negotiation style MI framework for well-child and follow-up visits. Introduce practical tools to use with MI to support collaborative goal setting and self-monitoring.</i></p>
	<p>Option D: Business Management Aspen</p>	<p>2018 QPP Mid-Year Check Up! Courtney Ryan <i>Telligen QIN-QIO</i></p> <p>We are half-way through the second performance period for the Quality Payment Program (QPP). Please join us for the mid-year check-up session to discuss 2018 progress as we share tools, lessons learned, and discuss the 2019 Proposed Rule to prepare for the next phase of this program.</p> <p><i>Objectives: Discuss overview of 2018 Performance Period Requirements – Mid Year Check in Status. Review MIPS Reporting Checklist Tool. Review the 2019 Proposed Rule.</i></p>
<p>11:20-11:30am</p>	<p>Breakout Transition</p>	
<p>11:30-12:15pm</p>	<p>Option A: Clinical Ballroom</p>	<p>Pediatric Well Visits: Strategies for Patient Recall Lesley Reeder, RN, MBA <i>The Steadman Group</i></p> <p>We will learn where Colorado stands today on timely well-child visit rates, understand the barriers and needs of families in getting their kids in for visits, identify evidence-based best practices and learn from the other participants about their small tests of change to improve well-child visit rates.</p> <p><i>Objectives: Participants will walk away with a few new tools for improving well-child-child visit rates in your practice.</i></p>
	<p>Option B: Business Management Parlor</p>	<p>Hiring and Orienting Behavioral Health Providers (BHPs) in Primary Care Alexandra Hulst, PhD, LMFT <i>Rocky Mountain Health Plans</i></p> <p>Is hiring a BHP in your future? This session will provide recommendations about education, credentialing, clinical experience, and cultural fit for behavioral health providers working in primary care. Considerations related to on-the-job training during onboarding will also be covered.</p> <p><i>Objectives: Describe rationale for hiring an embedded behavioral health provider in primary</i></p>

		<p>care. Review training background, licensure, and personality characteristics that fit well with integrated care culture and practice needs. Create a plan for onboarding and on-the-job training.</p>
	<p>Option C: Medical Neighborhood Kokopelli</p>	<p align="center">Improving Patient Engagement – A Specialist’s Perspective</p> <p align="center">Matthew Haemer, MD <i>Children’s Hospital</i></p> <p>Patient engagement is a critical component to successful health outcomes, yet often we create barriers for patients with our processes and language. Learn strategies for patient engagement from a specialist perspective, including increasing completed patient appointments from referrals and how to have difficult conversations. Note – while this session will focus on the specialist perspective, tools and strategies will be applicable for primary care and patients of all ages.</p> <p><i>Objectives: Discuss barriers to and facilitators of successful patient engagement in the current practice of specialty care. Discuss how practice supports, including care compacts, might support patient engagement. Highlight communication techniques that can maximize patient engagement.</i></p>
12:15-1:15pm	Lunch & Networking	
1:15-1:30pm	<p>Plenary All Tracks Ballroom</p>	<p align="center">An Overview of the Accountable Health Communities Model (AHCM)</p> <p align="center">Heather Steele, MHA Alex Hulst, PhD, LMFT <i>Rocky Mountain Health Plans</i></p> <p>We will review the aims and current status of the AHCM initiative to support practices in screening for social determinants of health and linking patients to community navigation services.</p>
1:30-1:40pm	Breakout Transition	
1:40-2:25pm	<p>Option A: Medical Neighborhood Kokopelli</p>	<p align="center">Regional Health Connectors: Supporting clinic-community connections in Western Colorado</p> <p align="center">Rebecca Rapport, MPH <i>Colorado Health Institute</i></p> <p align="center">Benjamin Robb, MSW <i>Trailhead Institute</i></p>

	<p>Health care providers are increasingly looking outside their clinics to improve health conditions in their patients' communities. Regional Health Connectors (RHCs) are a new workforce in Colorado dedicated to developing partnerships that ensure patients can access what they need to be healthy. Come learn how an RHC can support your practice to meet your milestones and care for your community!</p> <p><i>Objectives: Explain clinical-community linkages and why they matter for health improvement. Demonstrate opportunities for clinics to strengthen clinical-community linkages. Recall how to meet the Regional Health Connector that is matched with your clinic.</i></p>
<p>Option B: Business Management Ballroom</p>	<p>RAE Attribution Nicole Konkoly <i>Rocky Mountain Health Plans</i></p> <p>The implementation of Phase II of the Accountable Care Collaborative (ACC) that went into effect on July 1, 2018 includes changes to attribution methodology. This presentation will discuss these changes and what they mean for Primary Care Medical Providers (PCMPs), as well as how PCMPs can monitor and maximize attribution.</p> <p><i>Objectives: Discuss the methodology of attributing RAE members to PCMPs effective 7/1/18. Identify how attribution impacts resources including Per Member Per Month payments in RMHP's Value-Based Payment Model for PCMPs. Review resources available to monitor and maximize attribution.</i></p>
<p>Option C: Pediatric Parlor</p>	<p>Identifying Complex Needs in a Pediatric Population Tamra Lavengood, RN, BSN, MSN <i>Mercy Family Medicine</i> Britta Fuglevand <i>Rocky Mountain Health Plans</i></p> <p>Risk stratification a key to success for care management, yet few of the models coming out of family practice seem to fit the reality of pediatrics. Learn how other pediatric offices have created a useful stratification method and use those lessons to build a guiding structure for your practice. This is an interactive session.</p> <p><i>Objectives: Describe the goal of risk stratification. Learn how peers have created risk stratification methodologies for pediatrics. Create practice-specific key components for risk stratification.</i></p>
<p>Option D: Coding and Billing Aspen</p>	<p>CMS Patient Relationship Categories and Codes Pam Ballou-Nelson, RN, MSPH, CMPE, PhD <i>Medical Group Management Associates</i></p> <p>Define and distinguish the relationship and responsibility of a physician or</p>

		<p>applicable practitioner with a patient at the time of furnishing an item or service.</p> <p><i>Objectives: Participants will be able to define the importance of patient relationship codes. Identify relevant codes and correct placement on claim form.</i></p>
2:25-2:35pm		Break
2:35-3:35pm	<p>Plenary: All Tracks Ballroom</p>	<p>Appropriate Opioid Prescribing: Practical Approaches to Emerging Guidelines</p> <p>Ryan Jackman, MD <i>St. Mary's Family Medicine Residency</i></p> <p><i>Objective: Describe components of both national and state opioid prescribing guidelines, as well as state laws that influence opioid prescribing. Discuss the components of assessing for risk when considering opioid prescribing. Identify ways in which opioid prescribing can be improved within clinical practice.</i></p>
3:35-3:45pm	<p>Closing: All Tracks Ballroom</p>	<p>Final Remarks</p> <p>Katie Voller, MS, CPHQ, CPPS <i>Rocky Mountain Health Plans</i></p>

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Financial Disclosure:

Today's presenters and the RMHP staff involved in planning today's CME program have informed RMHP that they do not have any relevant financial interest in the products/services that will be discussed during the presentation.