

ACTION STEP 1

## Sample Referral Policies for Primary and Specialty Care

- Primary Care Sample Policy:  
“Our policy is to provide standardized referrals with a clear reason or question stated and attach the appropriate information so that our patients get the care they need efficiently, effectively and safely.”
- Specialty Care Sample Policy:  
“Our policy is to provide high value, patient-centered referrals appropriate to the needs of the patient.”