

1.54 Ensure Quality Referrals

Video link

<https://vimeo.com/200745025>

Questions

1. How can you help your referring (requesting) clinicians/practices provide the information you need to supply high value referrals?
2. Do you have a process now to provide pre-visit review or pre-consultation advice for referral requests?
3. Can you see how doing Pre-visit review can often help save time during or on the back side of a referral appointment?
4. What common referral condition(s) could you use or create Pertinent Data Sets for to help ensure more appropriate referrals?
5. Do your referral response notes pass the audit checklist?

Resources

- *High Value Care Coordination Project:*
http://hvc.acponline.org/physres_hvcc_project.html
- http://www.improvingchroniccare.org/downloads/reducing_care_fragmentation.pdf
- www.improvingchroniccare.org