

## 2.3 Transparent Measurement & Monitoring

### Video link

<https://vimeo.com/200774712>

### Questions:

1. How can using data help you drive change or improvements in your practice?
2. What does having transparency with data mean to you? How can this be beneficial?
3. Which quality/performance measure(s) can your practice use to help improve care for your patients?
4. What utilization measure(s) might be valuable for your practice to review & monitor to help reduce unnecessary services (ED use, Hospital admissions or readmissions, imaging, other testing, antibiotic prescriptions) and to reduce costs?
5. What other data would help you deliver care more effectively or efficiently (ideas: wait times, no show rates, patient satisfaction, etc.)
6. What is the “WHY” that you can share with staff to make improving on a measure meaningful? (E.g. smoking cessation improves surgical outcomes, reduces CVD events, impacts many cancers and other conditions....so even find the WHY in general measures as well as specialty specific measures....BMI is similar).

### Resources:

- Website with tool showing specialty measures [www.QPP.CMS.gov](http://www.QPP.CMS.gov)
- ACP Practice Advisor: Module on Measure and Improve Performance; Subunit on “the Role of Measurement in Quality Improvement”
- Utilization: <http://www.choosingwisely.org/>
- AMA Steps Forward: Advancing Choosing Wisely: <https://www.stepsforward.org/modules/choosing-wisely>
- ACP: High Value Care: <https://www.acponline.org/clinical-information/high-value-care>
- NRHI: Practice variation link: Audio Recording: <https://vimeo.com/191809565>
- Network for Regional Healthcare Improvement (NRHI)